

IMPORTANT BILL PAY INFORMATION

By now, you should have received the Accounts System Conversion information packet in the mail or by email (or both). If you did not, simply visit www.llcu.org/welcome-WSBT and you will find all correspondence under the **“YOUR LLCU MAILBOX”** section.

In the information packet, you were informed that **Account History and Statements for any transactions prior to 9/24/26 WILL NOT TRANSFER over to LLCU Online Banking** when you re-enroll on Monday, Sept. 28th at 8:00a.m. Should you want to collect that information, please log in to WSBT Online Banking PRIOR to Friday, Sept. 25th at 2:00p.m. to download and/or print those documents.

Additionally, your BillPay Payees and Scheduled Payments WILL NOT TRANSFER to LLCU Online Banking BillPay. Therefore, your BillPay Payee details, and any scheduled payments, will all need to be recreated in LLCU Online Banking once you have enrolled. This letter is a reminder to prepare ahead of time by gathering all information from WSBT Online Banking before Friday, Sept. 25th at 2:00p.m. After that date and time, WSBT Online and Mobile Banking will be discontinued.

We understand that this creates some extra work on your part, so to show our appreciation for your understanding and patience, **we would like to offer you a gift card.** To collect the gift card, please stop in the branch or contact us at **217-698-9728.**

We will be standing by and ready to assist you with this process after you have enrolled in LLCU Online Banking on Monday, September 28th after 8:00a.m. But for your added convenience, we have enclosed on the reverse side of this letter a **SELF-SERVICE GUIDE** to help you through the steps of collecting the necessary information that will be required to recreate your BillPay information.

Again, we thank you for your patience and understanding. And don't forget to collect your gift card!

Sincerely,

Jeri Phillips
SVP/Chief Member Services Officer
Land of Lincoln Credit Union



REMINDER:

Visit www.llcu.org/welcome-WSBT
for the latest updates and FAQs.

SELF-SERVICE GUIDE

STEPS TO COLLECT **STATEMENTS & BILLPAY INFO** PRIOR to 9/25/26 at 2:00PM

TO PRINT STATEMENTS IN WSBT ONLINE BANKING:

1. Go to "Accounts" and click "Statements".
2. Select the account you desire a statement for using the down arrow.
3. Choose the account & then choose statement date you wish to view.
4. A pop-up box will appear (*the box will look blank*).
5. On top right corner, choose "SAVE: or "PRINT" and the statement will appear.
6. Repeat steps 1-5 to collect any other statement dates you wish to have.

TO PRINT BILLPAY PAYEE INFO:

1. Login to BillPay.
2. Select the PAYEE for which you would like to print information.
3. Select "EDIT" and the Payee Info will populate the screen.
4. Select "Print".
5. Repeat steps 1-4 until you have printed all Payee information that you will want to recreate in the new Online Banking.

STEPS TO ENROLL IN **LLCU ONLINE BANKING** BEGINNING 9/28/26 at 8:00AM

TO ENROLL IN LLCU ONLINE BANKING:

1. Before you begin enrollment, you will need to confirm that we have your current mailing address, phone, and email address on file.
2. Visit www.llcu.org on your desktop computer.
3. On the LLCU homepage, scroll to "LLCU Online Banking" and click the "LOGIN" button.
4. On the next screen, enter the same User ID you previously used to login to WSBT Online Banking.
5. For the Password, use the **LAST SIX DIGITS of YOUR SOCIAL SECURITY NUMBER**.
6. Click "Log In" and follow the prompts to reset your password. **Make note of your user ID and password as these will be the same for Mobile Banking.*
7. Follow the prompts to set up your security questions and accept various disclosures.

IMPORTANT DATE REMINDERS:

Friday, September 25th Beginning at 2:00p.m.	The Springfield, Williamsville & Sherman LLCU branches will close early at 2:00p.m. WSBT Online Banking will no longer be available beginning at 2:00p.m.
Saturday, September 26th Sunday, September 27th	ALL LLCU Branches will be CLOSED & LLCU ONLINE BANKING UNAVAILABLE.
Monday, September 28th	ALL LLCU Branches will re-open with regular business hours. LLCU Online Banking will be restored. WSBT Members should activate and begin using their new LLCU debit card. WSBT Members should login and enroll in LLCU Online Banking.